Registration		Date:						
* Required Fields								
Last Name: *			First Name: *			Gender:		
SSN: *			Date of Birth: *			Homeless:		
Address: *		/	/			Family Size:		
City: *	State: *	Zip Code: * County: *			County: *			
Phone: *			Email:					
Emergency Contact Name:			Contact's	s Phone:				
	Plea	se Chec	k All Th	at App	v			
Race: *	American Indian Asian Did Not Declare			Black/African-American Native Hawaiian/Other Pacific Islander White				
Ethnicity: *	Hispanic or	Latino	☐ Not H	Hispanic	or Latino	Did No	ot Declare	
Citizenship: * US Citizen Registered Alien		llien	Other Legal Alien Refugee			Other		
Do you have a disability? YES NO								
Do you have a criminal record? Criminal Record D YES NO			s:					
Income								
Employment Information:	ployment Information: Employed: YES NO			/Most R	ecent Employer:			
Dislocated Worker Status: *	Terminated/	Laid Off –	- Employe	r:				
	Plant Closure – Employer:							
☐ Military Spouse			se Self-Employed					
	☐ Displaced Homemaker ☐ Never been Emplo			en Employe	ed			
UI Status: * (Unemployment Insurance)	☐ Currently receiving UI benefits from what state? ☐ Have Exhausted UI benefits ☐ Not receiving UI benefits				efits			
Туре	No	Yes		Amou	nt			
Refugee Assistance								
SSI								
SSDI								
SNAP								
TANF/OWF								
Subsidized Housing?								

Education, Training, Skil	ls							
Highest Education Level: *	Did no	t Complete High	te High School		Some College, No Degree			
	High S	GED	[Associate Degree/ Technical Degree				
	Bachelor's Degree			[Cu	rrent High School Student		
	Graduate Degree			[Cur	rent College Student		
Current Trade/Vocational	No Trade/ Vocational Training				Tra	ade Vocational Certificate or License		
Training or Skills: *	Some	Trade/ Vocation	al Training	[Ad	ditional Training		
Veteran Status				No	Yes	Branch & Dates:		
Veteran Details:	Are You a	n Armed Forces	Veteran? *	П	П			
	Is Your Sp	ouse a Veteran	?*					
	Are You C	On Active Duty?						
		Service Connecte	ed Disability I	L Rated	bv the	e VA at %		
Are You Registered with SELE			-					
		(,	-, <u> </u>		
Work History								
Starting with most recent jo	b:							
Employer		Start			Certificate Endorsement Skills			
Job Title		End	Wage	F	Reasor	n for Separation		
			\$					
			\$					
			7					
			\$					
			Ś					
			7					
			\$					
Purpose for Today's \	∕isit:							



Intake Form

Customer Name:			Date:		
Age:	Sex: Race/Ethnicity:	Nationality:	Nationality: # of Persons in Your Hou		
Н	lousehold Members' Name(s)	Relationshi	p to Customer	Age	
Reasc	ons for Seeking Help (as stated by t	the customer)			
Work	History:				
Has cus	stomer worked in the past? Yes; N	0 (0 (0 (0 (0 (0 (0 (0 (0 (0 (0 (0 (0 (0			
How lor	as their longest employment (# of months ng have you been unemployed?				
How ma	any jobs have you applied for in the last mo any interviews have you had?	onth?			
What w	as the result?				
	ou received any denial letters for employm				
	customer will need to provide proof of apply	ying for jobs).			
Specif	fic Job Skills:				

Transferable Skills:	
Educational Background (formal or informal education	n and training)
Support Services: (Items needed to participate in WIC	A Sonvices - check all that apply
☐ TTY☐ Public Assistance☐ College Information☐ GED Prep/Testing	☐ Counseling☐ High School Diploma☐ Better Job
Child Care English/Language (ESL)	Language Interpreter Clothing
☐ Transportation ☐ Substance Abuse Issues ☐ Career Exploration ☐ Job	☐ HS Proficiency Test☐ Financial Aid☐ Legal Assistance
Younger Youth	
Preference Criteria: (Check all that apply.)	
Veterans and eligible spouses	Low-Income
Public Assistance RecipientsDislocated Worker	☐ Food Assistance Recipients☐ Under-Skilled Adults
Disconnected Youth (from education and/or work)	Unemployment Claimants
Individual with Disabilities	Offender
For Office Use Only:	
Will this customer benefit from WIOA Services? ☐ Yes;	∐ No
If YES, how will they benefit?	
As a WIOA Staff person, will a significant amount of time	be spent with this customer? ☐ Yes; ☐ No



Statement of Relationship Form

Instructions: Customer Completes Section 1 only

Hamilton County Job & Family Services, in administering the Workforce Innovation and Opportunity Act, must be informed of any relationship that may exist between WIOA clients/customers and stakeholders.

Client/Customer		
Last Name	First Name	MI
Section 1: Client/Customer		
l,		am
a relative* of, a friend of, or have/had any relationsh OhioMeansJobs Employees, WDB Members, Youth	nip with the Case Manage	er, WIOA Administrator, Elected Officials,
*Relative definition: parent, step-parent, spouse, domestic pa	rtner, child, step-child, sibling,	grandchild, grandparent or related by marriage.
My relationship identified above with:		
Name		Relationship
Signature		Date
Section 2: Case Manager Agreement		
		am
l,		am not
a relative* of, a friend of, or have/had any relationship	with the WIOA Client/Cu	stomer identified in Section 1 above.
*Relative definition: parent, step-parent, spouse, domestic pa	rtner, child, step-child, sibling,	grandchild, grandparent or related by marriage.
My relationship with the client/customer is:		
		ate Relationship
Signature		Date
Section 3: Administrator Statement		
l,		am — am — am not
a relative* of, a friend of, or have/had any relationship	with the WIOA Client/Cu	
*Relative definition: parent, step-parent, spouse, domestic pa	rtner, child, step-child, sibling,	grandchild, grandparent or related by marriage.
My relationship with the client/customer is:		
	Sta	ate Relationship
Signature		Date



Hamilton County and the City of Cincinnati WIOA Summary of Complaint Rights Form

WIOA complaint procedures are for program applicants/registrants, participants, Local Workforce Innovation and Opportunity Areas (LWIOAs) and their subrecipients/providers, labor unions/joint labor/management committees, community-based organizations or any individual or organization wishing to file a WIOA-based complaint. Complaints must be reduced to writing. They may be filed by mail (regular or electronic) or in person by the Complainant or his/her authorized representative.

Jacqueline Farrier-Hogan	(513) 946-1117
Equal Opportunity Officer	Phone
Julian Wagner	(513) 946-1484
Alternate EO Officer	Phone
Area 13: Hamilton County and City of Cincinnati	
LWIOA grant recipient	
222 East Central Parkway, Cincinnati, Ohio 45202	(513) 946-1840
Address	
Fax: 513-946-2368	

Programmatic Complaints

LWIOA 13 Grant Recipient Level:

Persons who wish to file programmatic complaints have ONE YEAR from the date of the incident or alleged unfair treatment to do so. It is recommended, however, that a complaint be filed within TEN (10) DAYS of the incident/treatment. The Equal Opportunity Officer shall be available to provide assistance to the Complainant.

WITHIN TEN (10) CALENDAR DAYS of the filing of the complaint, an INFORMAL CONFERENCE will be held to attempt resolution of the complaint. If no resolution is reached, the Complainant will be given written notice of his/her right to REQUEST A HEARING.

WITHIN SIXTEEN (16) CALENDAR DAYS from the date the complaint was filed, the Complainant must provide a written REQUEST FOR HEARING. If any amendment(s) to the original complaint are needed, they must also be submitted, in writing, with the REQUEST FOR HEARING.

WITHIN THIRTY (30) CALENDAR DAYS of the filing of the complaint, a HEARING WILL BE CONDUCTED. The Complainant and Respondent shall be advised, in writing, of all procedural rights. (i.e., representation, presentation of evidence, witnesses, etc.)

WITHIN SIXTY (60) CALENDAR DAYS of the filing of the complaint, a written **decision** shall be rendered by the Hearing Officer. The decision shall be mailed to the parties (Complainant and Respondent) by certified mail, return receipt requested. The decision shall include, but not necessarily be limited to the following:

- (1) The reason(s) for the decision;
- (2) A statement as to whether LWIOA complaint procedures have been complied with; and,
- (3) Notice of the right to request a review at the State Recipient Level (Ohio Department of Job and Family Services, Bureau of Civil Rights) when any party disagrees with any aspect of the local Hearing Officer's decision.



State Recipient Level Review:

Any party has TEN (10) CALENDAR DAYS from the date of receipt of the local Hearing Officer's decision or FIFTEEN (15) CALENDAR DAYS from the date on which the decision should have been received to request a review with the Ohio Department of Job and Family Services' Bureau of Civil Rights,150 E. Gay Street, 18th floor, Columbus, Ohio 43215-3130. The Bureau of Civil Rights reviewer may uphold the local level decision, in whole or in part, or may provide a hearing and final written decision within THIRTY (30) CALENDAR DAYS of the date of receipt of the request for review. Pursuant to the WIOA regulations, this decision exhausts administrative remedies at the State Recipient Level.

If the results of the State Recipient Level Review have not been provided to both parties within THIRTY (30) CALENDAR DAYS of the request for review, or if either party is dissatisfied with the results of the review, a complaint may be filed with the Secretary, U. S. Department of Labor, Washington, DC 20210, ATTN: Assistant Secretary for Employment and Training (ASET).

Discrimination Complaints

Any person who believes that he/she has been subjected to unlawful discrimination may file a complaint. It is unlawful for WIOA-funded programs to discriminate against any person or class of individuals because of race, color, religion, national origin, sex, political affiliation or belief, age, disability or (for beneficiaries only) citizenship status, as a lawfully admitted immigrant, authorized to work in the United States. It is also unlawful to discriminate against individuals on the basis of their WIOA participant status.

A complaint must be filed within 180 DAYS of any alleged discriminatory act or treatment. Only the Director of the USDOL Civil Rights Center, for good cause shown, may extend the filing time limit.

Discrimination complaints may be filed in the following ways:

- A complaint may be filed with the Ohio Department of Job and Family Services' Bureau of Civil Rights.
 The Bureau is located at 150 East Gay Street, 18th floor, Columbus, Ohio 43215-3130, toll-free phone:
 1-866-BCR-ODJF (227-6353). BCR will conduct an investigation of the complaint and issue its **Notice of**Final Action within NINETY (90) DAYS of receipt of the complaint, with applicable appeal rights. The
 LWIOA Equal Opportunity Officer shall provide assistance to the Complainant, as needed. or
- A complaint may be filed directly with the U. S. Department of Labor, Civil Rights Center. CRC is located at 200 Constitution Avenue, N. W., Room N-4123, Washington, DC, 20210. Their phone number is: (202) 693-6500. If the Complainant chooses the federal process, the complaint is to be sent *directly* to the Civil Rights Center.

Complainants shall be offered a choice of having their allegations addressed through the customary investigative process **or** through **Alternative Dispute Resolution (ADR)**. More information on this is available from the ODJFS Bureau of Civil Rights.

Fraud, Abuse or Criminal Activity

All information and/or complaints alleging program fraud, abuse or criminal activity are reported directly and immediately to the U. S. Department of Labor, Office of Inspector General, Room S5514, 200 Constitution Avenue N.W., Washington, DC, 20210. The OIG Hotline phone number is: 1-800-347-3756.



Equal Opportunity Is the Law

It is against the law for this recipient to discriminate on the following bases: Against any individual in the United States, on the basis of race, color, religion, sex, national origin, age, disability, political affiliation or belief; and against any beneficiary of programs financially assisted under Title I of the Workforce Innovation and Opportunity Act of 1998 (WIOA), on the basis of the beneficiary's citizenship/status as a lawfully admitted immigrant authorized to work in the United States, or his or her participation in any WIOA Title I-financially assisted program or activity. The recipient must not discriminate in any of the following areas: Deciding who will be admitted, or have access to, any WIOA Title I-financially assisted program or activity; Providing opportunities in, or treating any person with regard to, such program or activity; or Making employment decisions in the administration of, or in connection with, such a program or activity.

What to Do if You Believe You Have Experienced Discrimination

If you think that you have been subjected to discrimination under a WIOA Title I-financially assisted program or activity, you may file a complaint within 180 days from the date of the alleged violation with either the recipient's Equal Opportunity Officer (or the person whom the recipient has designated for this purpose); or the Director, Civil Rights Center (CRC), U. S. Department of Labor, 200 Constitution Avenue, NW, Room N-4123, Washington, DC 20210. If you file your complaint with the recipient, you must wait either until the recipient issues a written Notice of Final Action, or until 90 days have passed (whichever is sooner), before filing with the Civil Rights Center (see address above). If the recipient does not give you a written Notice of Final Action within 90 days of the day on which you filed your complaint, you do not have to wait for the recipient to issue that Notice before filing a complaint with CRC. However, you must file your CRC complaint within 30 days of the 90-day deadline (in other words, within 120 days after the day on which you file your complaint with the recipient). If the recipient does give you a written Notice of Final Action on your complaint, but you are dissatisfied with the decision or resolution, you may file a complaint with CRC. You must file your CRC complaint within 30 days of the date on which you received the Notice of Final Action.

If you have questions regarding your rights, you may contact your local Equal Opportunity Officer or the ODJFS Bureau of Civil Rights.

I hereby acknowledge that I have received this summary of rights and the recipient's equal opportunity/nondiscrimination policy statement.

Name	Date
Signature	Program/Activity
Relationship to Program (Applicant, Registrant, Participant, Other)	



Authorization to Release Information

l,	hereby	authorize	HCJFS,	ODJFS,	Southwest	Ohio
Regional	Workforce Investment Board, training vendo	rs and other	OhioMe	ansJobs	Partners to	share
informatic	on regarding my:					
•	Program eligibility					
•	Training and/or employability					
•	Unemployment insurance status					
•	Partner Referrals					
•	WorkFirst participation					
•	Academic plans, financial awards, and prog	ress reports	if enrolled	l in trainin	ıg.	
	Training Provider					
•	Employer					
•	Other (Please designate)					
If you cho This relea	signed and is valid for 2 years. cose to revoke this release of information pleases will be valid from: act, OhioMeansJobs partners are prohibited on is not subject to disclosure under the Public	to trom furth	o: er disclos	sing this	information.	
Signature		_	Date			
Social Se	curity Number	_				
OhioMea	nsJobs Representative	_	Date	ı		
Email		_	Pho	ne		



Customer:

Dislocated Worker Pre-Screening Checklist

Date:

		Complete checklist for all WIOA Adult cases approved for ITA or OJT training. Checking YES to any item(s) listed below indicates the customer is likely to be a dislocated worker.
Yes	No	
		Applicant is UI eligible now or was in the last 2 years a recipient of UI.
		Job seeker is currently employed but was previously laid off and now earning 25% less.
		Customer is in the process of being laid off from a job they have held for at least 3 months.
		Was self employed and went out of business or is in the process of going out of business.
		Worked in the home previously but now required to seek employment due to family circumstances changes.
		Was laid off from a job sustamor hold for at least 2 months and did not receive III.*

Career Coach:

* If terminated or laid off from their last job and they are not UI eligible but they did work there for 3 months or longer, then they must be determined as **unlikely** to return. Some indicators include:

The applicant is currently employed but his/her company is projected to close within the next 6 months.

Is a recently discharged veteran or the spouse of a recent veteran, current military personnel, or spouse of a

Is a worker who accepted a retirement option or other buyout option within the last 90 days.

1. Unemployed for 6 months or longer

Laid off, unemployed and unlikely to return

deceased veteran.

- 2. Unemployed for 3 months or longer and applied for 5 jobs in the last 30-60 days without success
- 3. Customer's whose previous job/career is associated with an ONET code in a field with a net job loss over the last 10 years http://www.bls.gov/news.release/ecopro.t02.htm

In all cases, we want the job seeker to make a good faith effort to provide supporting documentation of prior employment history. Examples might include Pay stubs, Tax records, Layoff notice and Communication from the Bureau of Unemployment Compensation. If customer makes a good faith effort and is unable to provide documentation, we can accept self-attestation to document:

- 1. Date of dislocation
- 2. Proof of employment
- 3. Proof of layoff
- 4. Unlikely to return

If customer fails to make a good faith effort, they should be denied services as unsuitable. They should not be approved as adults.